

## Meeting

**Date:** Tuesday, 18 February 2020  
**Time:** 6.30 pm – 8.30 pm  
**Location:** Lesser Hall, Town Hall, Hawick

## AGENDA

**Doors open 6pm for tea and coffee – meeting starts at 6.30 pm**

1.	<b>Welcome and Introductions</b>
2.	<b>Open Forum</b>  Questions for Elected Members.
3.	<b>Minute</b> (Pages 3 - 10)  Copy Minute from meeting of 19 November 2019. (Copy attached).
4.	<b>Transport Update</b>  Update by Mr Timothy Stephenson, Passenger Transport Manager.
5.	<b>Teviot Electric Car Club</b>  Overview of the establishment and progress of the Teviot Electric Car Club by Mr Andy Maybury.
6.	<b>Hawick Flood Protection Scheme Community Benefits</b> (Pages 11 - 12)  Update from Mr John Mallin, Sustainability Officer. (Copy attached).
7.	<b>Hawick Conservation Area Regeneration Scheme</b>  Update from Mr Colin Gilmour, Jedburgh and Hawick Conservation Area Regeneration Scheme (CARS) Officer.
8.	<b>Teviot and Liddesdale Locality Plan</b> (Pages 13 - 44)  (Copies attached).
9.	<b>Teviot and Liddesdale Community Fund</b> (Pages 45 - 52)  (a) Community Fund Position – Information Sheets (b) Application Assessments – Future Hawick (c) To note Fast Track Application from Hobkirk CC for display Board.

10.	<b>Community Empowerment Act Update</b> (Pages 53 - 56)  Participation Request and Community Asset Transfer Annual Reports 2018/19. (Copies attached).
11.	<b>Alcohol By Law</b>  Update on next stage of the consultation.
12.	<b>Meeting Format and Future Agenda Items</b>
13.	<b>Dates of Next Meetings</b>  Tuesday, 21 April 2020. Tuesday, 16 June 2020.

Please direct any enquiries to Judith Turnbull Tel No. 01835 826556  
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## SCOTTISH BORDERS COUNCIL TEVIOT AND LIDDESDALE AREA PARTNERSHIP

MINUTES of Meeting of the TEVIOT AND LIDDESDALE AREA PARTNERSHIP held in Hawick High School, Hawick on Tuesday, 19 November 2019 at 6.30 pm

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Present:- Councillors N Richards (Chair), W McAteer, C Ramage and G Turnbull, 23 representatives from Partner Organisations, Community Councils and members of the public.

Apologies:- Councillors D Paterson  
In Attendance:- Strategic Community Engagement Officer, Locality Development Co-ordinators (G Jardine, K Harrow), Democratic Services Officer. (J Turnbull)

### 1. **WELCOME AND INTRODUCTIONS**

Councillor Richards welcomed everyone to the meeting of the Teviot and Liddesdale Area Partnership and introduced Cheryl Fowler, Local Area Coordinator and Shirley Cumming, Paraprofessional, Scottish Borders Council.

### 2. **ORDER OF BUSINESS**

The Chairman varied the order of business as shown on the agenda and the Minute reflects the order in which the items were considered at the meeting.

### 3. **OPEN FORUM**

- 3.1 It was advised that the Electric Vehicle Charging Point at Newcastleton required servicing and there was now a delay in charging vehicles. It was also highlighted that SB Cares' electric vehicles were not equipped with their own chargers, which wasn't practical and causing challenges for carers and their clients. Officers would refer the issues to the Street Lightening Team Leader and SB Cares' Service Development Manager.
- 3.2 The Passenger Transport Manager had advised of a new government fund available for community groups to lease their own vehicles. An update was requested by Newcastleton Community Council. Denholm Community Council also requested an update on the funds available to communities to organise their own community transport system.
- 3.3 Dark Sky – Newcastleton Community Council were keen to progress this strategy and would require to submit an application for funding to the community fund towards the costs of progressing the project. Newcastleton CC would schedule a meeting with other interested community councils to discuss the project and funding required. (Denholm, Upper Teviotdale & Borthwick Water, Hobkirk and Southdean community councils were interested in participating).
- 3.4 The Audit Commission's Best Value Assurance Report of Scottish Borders Council had been published. The report recommended that performance reporting required to be more comprehensive and include actions taken. Ms Jardine advised that a report on the Audit Commission's recommendations would be presented to Council on 19 December, and would include an action plan. An update would be provided at the next meeting.
- 3.5 Area Partnership/Community Fund consultation - Ms Malster explained that a report would be presented to Council detailing the outcome and recommendations from the consultation. An update would be presented to the next meeting.

- 3.6 Pines Burn and Windy Edge Wind Farm appeals - Southdean Community Council gave an update on a court case in England which might affect changes to planning application in the future.
- 3.7 Locality Working Groups – it had been advised that these would be reinstated to develop the Health and Social Care Integration action plan. It was requested that an update be provided from the Chief Officer.
- 3.8 Safeguarding Scotland's Remote & Rural Communities Consultation – It was queried why the Council had not responded to the consultation on the proposed Bill which would give powers to help smaller remote rural communities. The Chairman would take forward and advise accordingly. A list of remote rural communities would also be circulated.
4. **FEEDBACK FROM PREVIOUS MEETING OF 17 SEPTEMBER 2019**

The Minute of the Meeting of the Teviot and Liddesdale Area Partnership held on 17 September 2019 had been circulated. A summary of the discussion and a review of priorities identified in the draft Teviot and Liddesdale Locality Plan had been attached as an Appendix to the Minute. A range of comments were made including: improving communication, revisiting existing service reviews and working with partner organisations, such as the NHS, to sync appointments. The Chair advised that since the meeting, Bus Users Scotland had carried out a consultation in Hawick and Newcastleton. The feedback from which would be shared at the next meeting.
5. **TEVIOT AND LIDDESDALE LOCALITY PLAN - HEALTH, CARE AND WELLBEING - REDUCING ISOLATION AND SOCIAL LONELINESS**
  - 5.1 Scottish Borders Council Local Area Co-Ordinator and Paraprofessional, Shirley Cummings were in attendance to give a presentation on reducing isolation and social loneliness in the Scottish Borders. Ms Fowler began by advising that the community capacity building team focused on older adults (from age 50 years) to encourage social and physical activities in the community. In each town in the borders, various groups had been set up, such as lunch clubs and gentle exercise classes which helped reduce isolation. Ms Fowler explained that in Hawick there was already many activities in place. However, one of the projects with which she had been involved, was the Trishaw project which would enhance the quality of life for the elderly in and around Hawick. Other projects such as an indoor curling group in Newcastleton and Hawick afternoon dance club had proved successful. However, volunteers were needed to keep these projects running and to enhance them and take forward. Ms Fowler went on to explain that when someone was referred to the team, her role was to find out what they could access in their local community. This might be advising of clubs in their locality that they might enjoy, or supporting them to attend activities. Ms Fowler concluded by advising that the four key areas to reducing isolation were: partnership working with organisations; strategies to engage with potential volunteers; setting up a befriending organisation in Hawick; and, transportation to get people connected.
  - 5.2 Ms Cumming then gave an overview of What Matter's Hub explaining that the Hub was where people from the community could access information, advice and support to help them remain in their own homes or get involved in the community. At the Hub, which was situated in the Heart of Hawick, they were also able to meet with voluntary groups, social workers and occupational therapists. Ms Cumming explained that her role was to have effective conversations with people to find out their strengths, existing support and what community groups might assist. She was also able to put in place care packages (up to four hours per week). Ms Cumming explained that this might involve putting someone in touch with the right organisation or activity and gave an example of the assistance provided to a gentleman to attend a regular music event. The project was still evolving but the Hubs were in every locality throughout the Scottish Borders, with one in Newcastleton and one proposed for Denholm.

- 5.3 The Federation of Village Halls representative was in attendance and made a request for volunteers to help the community with transportation.
- 5.4 Following the presentation, the Chairman invited those present to take part in a round table discussion about reducing isolation and social loneliness in terms of potential options, solutions and actions within communities. There was templates on the tables to aid the discussion on which points should be recorded. A summary of the output of the discussion is attached as an appendix to this Minute.
6. **TEVIOT AND LIDDESDALE COMMUNITY FUND**
- 6.1 The Locality Development Co-Ordinator, Gillian Jardine, referred to documents which had been circulated and which were available at the meeting, which gave an overview of the Interim Community Fund and internal and external funding maps for Teviot and Liddesdale area. She explained that there was a total 2019/20 budget allocation of £174,308 for the Teviot and Liddesdale Community Fund. Within this fund, after committed allocations of £7,000 for Community Councils; £12,550 to Local Festivals; £4,729 to Village Halls; there was an available balance of £150,029 remaining in the Fund. Regarding the committed allocations, Ms Jardine explained that these would remain for the 2019/20 financial year. However, would be reviewed as part of the Area Partnership/Community Fund consultation. Details of applications to the Teviot and Liddesdale Community Fund had been circulated.
- 6.2 The first application, from Alchemy Film & Arts, requested £9.925 to part fund Once Upon a Time in Hawick – an exploration of the identities and stories of Hawick through film. A representative from Alchemy was in attendance and gave a short introduction to the project. The Partnership unanimously approved the application. However, requested that as the project brought visitors into the town, consideration should be given to providing assistance from economic development to provide support for Alchemy in the future
- 6.3 It was agreed to approve the application for £9,925.00 from Alchemy Film & Arts
- 6.4 The second application, from The Borders Green Team Enterprises (BGT) requested £4,948.20 to purchase new and updated garden machinery to replace BGT's existing equipment which was old and beyond repair. The Partnership unanimously approved the application.
- 6.5 It was agreed to approve the application for £4,948.20 from The Borders Green Team Enterprise.
- 6.6 It was noted that there was still £134k budget available. Ms Jardine explained that applications needed to be submitted by mid-January for consideration at the next meeting and confirmed that match funding for projects was permissible and that any funding granted could be spent in the 2020/21 financial year. The Partnership requested that as decision making was constrained because of the General Election, that Council considered ring fencing any remaining funds for the next financial year. Ms Malster explained that this would be a decision for Council when considering the report on the Area Partnership/Community Fund consultation.
7. **COMMUNITY EMPOWERMENT ACT UPDATE - EASY READ PACK**  
Ms Jardine advised that work was in progress on providing accessible information on the Act which would be shared at the next meeting. The Bridge requested that they be part of this development.
8. **FUTURE AGENDA ITEMS FOR TEVIOT AND LIDDESDALE AREA PARTNERSHIP**  
The Chairman asked the meeting for any suggestions/proposals for future agenda items or any items to be submitted to Ms Jardine for the next meeting. It was requested that the layout of the room be changed so that the group could participate as a whole in any discussion and share issues or examples of good practice. It was also asked that an audit identifying actions taken as a result of the meetings be circulated.

9. **DATE OF NEXT MEETING**

The next meeting of the Teviot and Liddesdale Area Partnership was scheduled for Tuesday, 18 February 2020. Councillor Richards thanked all those who had attended the meeting for their participation.

***The meeting concluded at 8.30 pm***

Teviot and Liddesdale Locality Plan – Health, Care and Well-being: Social Isolation and Loneliness

Suggestions made:

- Improve communication and visibility of local groups and services
  - Multi-use venues and facilities, including new school campuses
  - Increase number of leisure activities, including dementia friendly walks
  - Have more family events
  - Have community champions
  - Talk to your neighbours
- Have more informal volunteering
  - Support people to develop their digital skills & offer better access to the internet
  - Improve community transport so people can access groups
  - Expand outreach services eg What Matters Hubs

Identify what the gap is (e.g. age group, geographical area)?	What can be done to address the identified gap?	Who would take this forward – we need key champions/organisations	What support would be needed (financial, time, resources etc), and what would this look like?	What would the benefits be to the community/individuals?
Communication of what services are available	Find out which services know about the What Matters Hubs	WMH staff to visit organisations to promote their service	time	
	Annual Directory of what services are available in TD9 (both printed and digital versions) – similar to the Hawick Trade Directory		Printing costs Time Buy in from organisations	
	Increase the number of ‘cup and chat’ tables in cafés			
	Council etc. need to improve communication strategies to make sure they aren’t frightening people with their messages on changes to public	SBC Officers / Communication dept Local media SB Connects could be used to reinforce communication on a particular topic		

	services – newspaper headlines can cause fear and panic			
	Contact less obvious groups – ie local sports clubs - to share messages on how people can access support			
	Need a network to bring people together as many groups and services don't have contact with one another			
Make sure that we don't just focus on rural isolation. Urban community members can also feel isolated	Use underspend of community fund budget or other budgets to help pay for transport/staff costs that would help support those isolated in our community to attend community events  Can we look at sharing journeys to reduce costs	Community Fund.  Local area co-ordinator – aware of what's on  Red cross mapping	Finance Transport costs	We look at isolation as a whole.
Family Circumstance (Lone Parent)	Identify groups that those vulnerable in our community can attend.  Link these families/parents with a befriending project  Have a better understanding and knowledge about what's what's on	SBCconnect -> can we promote a what's on guide in this newspaper that will reach every household.  Communities and partnerships team to follow up creating a 'whats on guide'  Red cross to share their activity mapping	Finance for letter drop	Communities more aware of what they can attend.  Word of mouth helps.
Transport	E-Cars subsidised taxis  More volunteer drivers please.			



Transport is essential to get people to events/hubs	Community transport people giving lifts			
Whole Community	Community Newsletter			
Rurality impacts on children and young people’s mental health as they can’t engage with peers	Groups that are able to work with children and young people need a workers living and working in the community to ensure activities take place		Project worker available locally	Address mental health issues in children and young people
Community reliant on public transport	Increase the passenger capacity	Border Buses SBC	Link up Bus services and ensure there is enough passenger capacity.	Remove exclusion of bus users (those who are reliant on public transport).

CASE STUDIES – EXAMPLES FROM ACROSS THE COUNTRY		
‘Community Connections’ – Outside the Box	Community Connections is a new project that is based in two rural areas in Scotland: – Eaglesham and Waterfoot in East Renfrewshire – Brechin, Edzell and the Northern Glens in North Angus Community Workers will bring together groups, activities and services that are used by the whole community, particularly older people and people who may feel isolated or disconnected from their community. In North Angus, we are also working alongside groups and services that support people living with dementia.	
‘Museums on Prescription’ Canterbury Christ Church University and	Museums on Prescription is the first scheme of its kind in the UK to tackle health inequalities by directly linking up museums and referrers from health, social care and third sector organisations.	

University College London	New programmes of museum-based, creative activities for lonely, older adults aged 65-94 years at risk of social isolation, have been designed to improve the mental and psychological wellbeing and social inclusion of older adults.	
Recovery Devon CIC	They were awarded £7,500 to create ‘Happy to Share My Table’ cards that people can use in cafés and other public spaces to let others know that they welcome the company of strangers. The project aims to reduce social isolation and loneliness by enabling people to connect and build positive relationships.	
‘Good Neighbours’ The Voluntary Organisations Development Agency (VODA) in North Tyneside	The Good Neighbours project recruits, trains and supports volunteers to carry out a variety of practical tasks commonly associated with those carried out by a ‘good neighbour’. From small household tasks to helping run errands or assistance with shopping, no long-term commitment is needed from volunteers, just the desire to help local people who need it. Good Neighbours volunteers receive training, support and get together regularly to discuss their role and share experiences	
‘The Voice That Makes a Difference’ Northampton	They were awarded over £115,000 to bring over 1,000 young disabled people together to enjoy films by providing 24 screenings at local cinemas over three years that include British Sign Language, subtitles and audio description. This will make the cinema accessible to all. The funding will also provide workshops in drama, music and technology to support young people with disabilities to build their confidence and skills.	
‘Vintage Vibes’ Lifecare Edinburgh and The Broomhouse Centre and Enterprises	Started in 2015, Vintage Vibes tackles isolation and loneliness among over 60s (called VIPs) in Edinburgh by creating long lasting one to one friendships offering support, companionship and the opportunity for VIPs to be more socially connected and active in their local community	

The contract to construct Hawick Flood Protection Scheme will be awarded in the coming weeks. The contract includes a Community Benefits Clause (CBC) which requires the successful bidder to deliver a range of community benefits including new jobs, apprenticeships, schools activity and the provision support to local community groups and projects.

A range of community groups in Hawick will benefit from the requirement for the main contractor and their supply chain to provide support/sponsorship to 24 community groups or projects. This is likely to be in the way of surplus material donations, small financial contributions to community groups/ projects or undertaking some form of work for a community group.

Hawick Community Council, Burnfoot Community Council and other local community groups may wish to consider developing a register of local groups or projects interested in taking advantage of this community benefit requirement. Providing a register or 'wish list' will create an opportunity for early dialogue with the main contractor, which in turn, will maximise community benefits realised over the full duration of the project.

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# Teviot & Liddesdale Locality Plan 2020

Our Scottish Borders  
Your community



# Contents

Introduction	3
Key Facts and Figures	5
Engaging with our Communities	7
Locality wide themes:	
• Economy Skills & Learning	8
• Health, Care & Wellbeing	8
• Quality of Life	9
• Environment & Place	9
How we will measure success	10

# Teviot and Liddesdale Area Partnership

The Teviot and Liddesdale Area Partnership<sup>1</sup> is about creating a space where the aspirations and ideas of the community can be heard and community planning can be strengthened through communities and public bodies working together.

The Locality Plan is part of this process. It outlines the priorities of the Teviot and Liddesdale area with a focus on reducing inequalities to improve the area for those who live, work and visit the area.

<sup>1</sup> Area Partnership – brings together organisations, groups, individuals and businesses from across the locality to collectively work together

# Introduction

## Welcome to the Teviot and Liddesdale Locality Plan



This plan builds on the Scottish Borders Community Plan and sets out:

- The priorities for improving the area over the next five years
- The commitment to work in partnership and use our shared resources <sup>2</sup> in the most effective way to reduce inequality

In bringing together this plan we have asked, and will continue to ask, local people across Teviot and Liddesdale what would make the area better.

<sup>2</sup> Resources – this could be funding (e.g. budget or grants), people (e.g. staff of volunteers) or assets (e.g. land, buildings or equipment)

This plan is structured around four themes:



“How do we build and improve our economy, skills and learning?”

“How do we promote and improve our health, care and wellbeing?”

“How do we protect and improve our quality of life?”

“How do we develop and improve our environment & place?”

Comments and feedback gathered at Area Partnership meetings to date have been prioritised to reflect what actions need to be undertaken in the Locality to make a difference.

Communities, community planning partners<sup>3</sup> and local service providers<sup>4</sup> will need to work together in partnership to plan and deliver better services that meet the needs of the people who use them.

At a Borders-wide level this is done through the Scottish Borders Community Plan and the Community Planning Partnership.

At an area level this is done through the Teviot and Liddesdale Area Partnership, the Teviot and Liddesdale Locality Plan and associated Action Plan. We expect to continue to evolve these plans to reflect the developments within the area. The most up to date action plan is available on Scottish Borders Council's Website [www.scotborders.gov.uk/areapartnerships](http://www.scotborders.gov.uk/areapartnerships).

At a local level, services and communities continue to respond to their local community needs. Local plans, including local community action plans demonstrate this and are referenced at the end of this plan.

<sup>3</sup> Community planning partners – those organisations who are taking forward the Scottish Borders Community Plan

<sup>4</sup> Local service providers – those organisations who are providing services locally (e.g. GPs, Community Nurses, Business Advisors, etc.)



# What we know about Teviot & Liddesdale

## Key Facts and Figures

A selection of key facts and figures relating to the issues highlighted by our communities have been identified and detailed on this page. These present what data we have and what is known about the area, as well as a reflection against the Scottish Borders and national averages where possible.

A more comprehensive Teviot and Liddesdale Area Profile is available detailing all the key information for the area. This is available to download from [www.scotborders.gov.uk/areapartnerships](http://www.scotborders.gov.uk/areapartnerships)



### HEALTH

**23.5%** of pregnant women admitted to being **current smokers** in 2015-17  
(SB = 16.7%; SCOT = 15.9%)

[ScotPHO/ Statistics.gov.scot]

**421** per 100,000 people were discharged from hospital with **Coronary Heart Disease**, 2015-18  
(SB = 343; SCOT = 381)

[ScotPHO]

**572** per 100,000 people were hospitalised due to **alcohol misuse** in 2017-18  
(SB = 412; SCOT = 675)

[ScotPHO]

### YOUTH UNEMPLOYMENT CLAIMANT RATE<sup>2</sup> ALL PEOPLE AGED 16-64

**5.2%** Hawick and Denholm  
**6.1%** Hawick and Hermitage  
(SB = 3.4%; SCOT = 3.2%)

[ONS - JAN 19]

### SETTLEMENTS

**22.0%** of people live in a **settlements of under 500 people**  
(Scottish Borders = 28.5%)

[NRS 2017]



### TOWN CENTRE FOOTFALL 2012-2016

down **37%** Hawick  
(SB = down 6%)

[SBC-PR]

### BROADBAND

**3.2%** of premises were **unable to receive 2Mb/S Broadband** in 2016  
(SB = 4.2%)

This ranged **within Teviot** from **0%** in the **least-affected neighbourhood** to **26.2%** in the **most-affected**.

[OfCom]

Teviot & Liddesdale had the highest levels of **digital exclusion** of the **5 localities** in 2017; particularly in **Hawick and Newcastleton**

[Scottish Borders Digital Inclusion Index 2017]

### FREE SCHOOL MEALS

**18%** of Teviot's school roll received **Free School Meals** on grounds of low income in 2017-18  
(SB Average 11%)  
At school level within Teviot, this ranged from **8% to 41%**

[Seemis]

### CLOTHING GRANT

**23%** of Teviot's school roll received **Clothing Grant** in 2016.

At **school level within Teviot**, this ranged from **12% to 47%**



[Seemis]

### INCOME DEPRIVED

**13.8%** of Teviot's population was considered to be **income-deprived** in 2016.  
(Scottish Borders = 9.7%; Scotland = 12.5%)  
This ranged within Teviot from **5% in the least-deprived neighbourhoods** to **27% in the most-deprived**

[Seemis]

# Teviot & Liddesdale Wards

Page 18

POPULATION ESTIMATES AND PROJECTIONS

National Records of Scotland (NRS) estimates the population of **Teviot** to be

17,942 population

(15.6% of the Scottish Borders (SB))

16% aged 0-15

(SB = 16.3%; SCOT = 16.9%)

58.6% aged 16-64

(SB = 59.2%; SCOT = 64.4%)

25.4% aged 65+

(SB = 24.5%; SCOT = 18.7%)

(NRS 2017)



HAWICK & DENHOLM

9,331 Population

13,889 Hawick

695 Denholm



HAWICK & HERMITAGE

8,611 Population

13,889 Hawick

777 Newcastleton

# Engaging with our Communities

It is the intention of the Area Partnership to involve as wide a group of people as possible. This helps to make sure our plans reflect the needs of our communities. We will create more opportunities for people to attend the Area Partnership and talk to us in person, take part in surveys or contact us online. As further information and understanding of the needs and ambitions of our communities is gathered, the Area Partnership will continue to build on this plan. We welcome your views and suggestions.

There are many other ways of being involved in your local community, key contacts are provided below:

To give us your views or to get involved with Area Partnerships please contact:

Communities and Partnerships Team  
Email: [communityplanning@scotborders.gov.uk](mailto:communityplanning@scotborders.gov.uk)  
Telephone: 0300 100 1800

More information on Community Councils:

[www.scotborders.gov.uk/communitycouncils](http://www.scotborders.gov.uk/communitycouncils)  
Telephone: 01835 825005.

Many Community Council's now have their own website and social media pages and will also be contactable directly through these means.

More information on volunteering, community support or advice:

Volunteer Centre Borders  
[www.vcborders.org.uk](http://www.vcborders.org.uk)  
Telephone: 01896 754041  
Email: [enquiries@vcbborders.org.uk](mailto:enquiries@vcbborders.org.uk)

The Bridge (Roxburgh Office)  
[www.the-bridge.uk.net](http://www.the-bridge.uk.net)  
Telephone: 01835 863554  
Email: [roxburgh@the-bridge.uk.net](mailto:roxburgh@the-bridge.uk.net)

## Our Economy, Skills & Learning

Through the Area Partnership you told us your key priority for Teviot and Liddesdale is:

- Learning and training which is accessible and affordable and which meets the needs of all individuals including local employers

### Other priorities that are important to the Teviot and Liddesdale community:

- Fast, reliable broadband and mobile connectivity for all communities and businesses
- Promote and support local and big business developments including Hawick's business incubator centre and offer support to businesses who need to diversify
- Promote alternative routes into employment, including the Centre of Excellence in Textiles
- Profile key areas for economic growth to inform business development and investigate opportunities for new industry
- Improve transport and road connectivity and consider the potential economic growth from connecting with Carlisle airport and Border Railway
- Increase the range of learning courses and qualifications available in the locality to reduce the need for people to travel / leave the area
- Continue the development of a strong tourist offer and build on the profile created by Visit Scotland and Midlothian and Borders Tourism Action Group

## Our Health, Care & Wellbeing

Through the Area Partnership you told us your key priority for Teviot and Liddesdale is:

- To communicate more effectively what treatment and support health services offer and to improve access to services

### Other priorities that are important to the Teviot and Liddesdale community:

- Improve the availability and accessibility of services for people living in rural areas across Teviot & Liddesdale and Hawick
- Increase the availability of locally based rehabilitation services
- Increase the range of care and supporting options across the locality to enable people to remain in their own homes and communities
- Increase the range of housing options available across the locality
- Develop robust preventative services and early intervention for long term conditions
- Improve support for unpaid carers- including young carers
- Increase the availability and accessibility of local activities and information, including grants available, to improve health and well-being

## Our Quality of Life

Through the Area Partnership you told us your key priority for Teviot and Liddesdale is:

- Improve communication of activities and services available in the locality and make it easier for groups to share their news

Other priorities that are important to the Teviot and Liddesdale community:

- Provide activities and learning opportunities which respond to the needs of children and young people with an emphasis on early intervention and education
- Have a clearer understanding of what levels of anti-social behaviour exist and how services can efficiently promote community safety
- Ensure leisure and culture services are accessible in rural and urban areas and are responsive to the needs of local users
- Encourage people to look after their local area and take pride in where they live

## Our Environment & Place

Through the Area Partnership you told us your key priority for Teviot and Liddesdale is:

- Regenerate Hawick town centre and villages
- Use vacant land and empty buildings for housing and business opportunities

Other priorities that are important to the Teviot and Liddesdale community:

- A long term plan for environmentally friendly, sustainable housing and industrial building development and an increase in renewable energy projects
- Increase affordable and specialist homes to meet need in the locality
- Improve pathways around the locality to improve connectivity
- Extension of the Borders Railway

# How we will measure success

The priorities identified in this plan have been used as the basis for the Teviot and Liddesdale Locality Action Plan. This action plan will help to track action and activities and to drive change in Teviot and Liddesdale. As this will be an ever changing document the action plan is available to download from Scottish Borders Council's website, [www.scotborders.gov.uk/areapartnership](http://www.scotborders.gov.uk/areapartnership) or in hard copy from the Community & Partnerships Team.

The Teviot and Liddesdale Area Partnership will feedback every year on the progress made in delivering the priorities within this plan. By monitoring the progress we make, we can measure the difference made to local people and communities. Progress and achievements will be shared with the Community Planning Partnership and other public bodies as well as being shared and celebrated with the wider community.

We will continue to ask the community their views and encourage more people to participate in the Area Partnership. As the needs of the locality change, we will ensure the priorities and actions within the plan reflect these changes.

## Other Local Plans for Teviot and Liddesdale

- Burnfoot Community Action Plan
- Future Hawick Hawick Action Plan
- Newcastleton & District Community Trust Community Plan
- Teviot Learning Community Partnership Plan
- Teviot & Liddesdale Health & Social Care Locality Plan







You can get this document on audio CD, in large print, and various other formats by contacting us at the address below. In addition, contact the address below for information on language translations, additional copies, or to arrange for an officer to meet with you to explain any areas of the publication that you would like clarified.

**COMMUNITIES & PARTNERSHIPS TEAM**

Scottish Borders Council | Council Headquarters | Newtown St Boswells | MELROSE | TD6 0SA  
tel: 0300 100 1800 | email: [Communityplanning@scotborders.gov.uk](mailto:Communityplanning@scotborders.gov.uk)  
[www.scotborders.gov.uk/areapartnerships](http://www.scotborders.gov.uk/areapartnerships)



Theme: Economy, Skills and Learning					
Priority	Planned Activity	How will the activity be delivered?	Project timeline	Who is the project lead?	Progress
<b>Learning and training which is accessible and affordable and which meets the needs of all individuals including local employers</b>	Borders College's physical and digital hub network	New suites will be installed in four areas, including Hawick campus to enable remote learning opportunities.	Ongoing	Borders College - elearning	Renovation work completed at Hawick campus
	Borders College's STEM centre to provide learning opportunities	Co-ordinated planning with local businesses, community and industry to address the skills gap in areas such as Energy and Engineering, Construction and Care	Ongoing	Borders College	STEM Hub manager appointed
	Developing the Young Workforce	Various events, workshops, programme and activities are being delivered to bridge the gap between industry and education	Ongoing	Industry led group with representation from key sectors and in partnership with SBC Education and Borders College	DYW programme running for 4 years and has established strong links with industry and schools. DYW is in the process of recruiting Young Board Members to their Board DYW is due to be implemented in the

					early years and primary schools
Fast, reliable broadband and mobile connectivity for all communities and businesses	Scottish Government's R100 programme - deliver superfast broadband to all occupied premises by 2021.	<p>R100 Procurement for South Scotland. Contractor will ensure all areas within South of Scotland are within reach of accessible fibre to underpin superfast broadband and 4G and 5G</p> <p>The council is promoting a 4g infill programme alongside partners in the Borderlands Inclusive Growth Deal.</p>	Contracts to be awarded end of 2019 and delivery expected to commence later in 2020	Scottish Government	<p>Procurement in progress</p> <p>SBC has invested £8.4m in the Digital Scotland Superfast Broadband Programme.</p> <p>SBC has regularly lobbied Governments and the Mobile Network Operators to improve the coverage of mobile phone services and reduce the number of 'not-spots' in the Scottish Borders.</p>
Promote and support local and big business developments including Hawick's business incubator centre and offer support to	The South of Scotland Enterprise will increase support to businesses 2020	SOSEP is undertaking a South of Scotland-wide study into the availability and suitability of business property considering the needs of different sectors and the needs of businesses at different	Formation of South of Scotland Enterprise April 2020		South of Scotland Enterprise Partnership are working with businesses now ahead of SoSE opening

businesses who need to diversify		<p>stages in their growth cycle.</p> <p>Community enterprise managers will work with local organisations and support funding opportunities, including those based in the TD9 area</p>			Recruitment of the community enterprise managers will commence early 2020
	Creation of a business incubator space in Hawick for local businesses	A hub and business space will be built to accommodate up to 17 small and start up companies	Demolition due to start 06.01.20. Completion date 06.03.20	SBC Economic Development	Power disconnection completed
Promote alternative routes into employment, including the Centre of Excellence in Textiles	Consideration of how a second phase of the Centre of Excellence in Textiles could be delivered	Secondary Head Teachers are to help strengthen links between schools, colleges and businesses.		SBC Economic Development	The next cohort of trainees for the Centre of Excellence are being recruited
Profile key areas for economic growth to inform business development and investigate opportunities for new industry	Inward investment in the Scottish Borders is expected to increase through the South of Scotland Enterprise, 2020		April 2020 onwards	South of Scotland Enterprise	Recruitment process is underway
	Local Development Plan 2	Suitable sites which encourage economic growth will be identified in the new Local Development Plan.	Due to be published in 2020	SBC Planning	The Main Issues Report is a forerunner to the Local Development Plan 2. Consultation on the MIR took

					place between Nov 2018 and Jan 2019
Improve transport and road connectivity and consider the potential economic growth from connecting with Carlisle airport and Border Railway	SBC Passenger Transport Community Consultation/Planning	Community engagement and survey opportunities to gather the views of bus users	2019/20	SBC Passenger Transport	Transport Conference held in June 2019 – conference output then considered by the Area Partnership. Update to Area Partnership February 2020  Consider alternative rural transport services and provision
	Promotion of TD9 visitor opportunities at Carlisle airport				
	Cross border feasibility assessment for extending Borders Railway	Governments in Holyrood and Westminster have pledged to fund a feasibility study through a Borderlands Growth Deal funding package			An Onward to Carlisle Fund launch on justgiving to raise £10,000 to help support campaign activity
	Bike friendly buses	Bike racks installed on X95 buses	Ongoing	Border Buses	Bike racks have been installed on 10 buses
	A co-operatively owned community car club	2 electric cars are available for hire at an hourly rate. Cars are	January 2020 onwards	Teviot Electric Car Club (TECC)	People can now register online to

		based at Mart Street and bookable online			become a member of TECC
	E-Car scheme	E-cars are available in Hawick for hire during evenings and weekends for members of the E-Car Club	Ongoing	SBC	Cars stationed at the Common Haugh and Lothian Street
Increase the range of learning courses and qualifications available in the locality to reduce the need for people to travel / leave the area	Borders College's physical and digital hub network	New suites will be installed in four areas, including Hawick campus to enable remote learning opportunities.	Ongoing	Borders College - elearning	Renovation work completed at Hawick campus
Continue the development of a strong tourist offer and build on the profile created by Visit Scotland and Midlothian and Borders Tourism Action Group	Development of bunkhouse accommodation and a learning centre in Newcastleton	Restoration of Buccleuch House to create accommodation, a learning centre and laundrette	2020 onwards	Newcastleton and District Community Trust	Funding application submitted. Decision due early 2020. Community engagement events have been held
	Potential of 'Dark Skies' tourism	Development of Langholm Moor to create tourist accommodation and facilities	2020 onwards	Newcastleton and District Community Trust	Funding application to be submitted 2020. Community engagement events have been held
	'Town of 1000 Trails' and 'St Leonard's Race Course' tourism initiatives	Web based promotion of local trails and facilities in TD9.  Development of St Leonards Race Course to	2020 onwards	Town of a Thousand Trails  Town of the Horse – a subgroup of Future Hawick	Part funding secured for the website  Feasibility study for St Leonards

Teviot & Liddesdale Locality Action Plan

		provide commercial opportunities			complete. Plans to be shown in 3d.
	Explore feasibility of a 12 Towers of Rule history trail	A community project could be developed to promote the heritage of the Rule Valley		Local residents	A proposal is to be worked up with Archaeology Scotland

Theme: Health, Care and Well-Being					
Priority	Planned Activity	How will the activity be delivered?	Project timeline	Who is the project lead?	Progress
To communicate more effectively what treatment and support health services offer and to improve access to services	AskSARA website	Website available 24/7 showing equipment and solutions that can help make life easier with regards to health, home and daily activities	Ongoing	Scottish Borders Health and Social Care Partnership / Disabled Living Foundation	
	Aliss (a local Information System for Scotland) website	Information that will help those living with long term conditions, disabled people and unpaid carers live well	Ongoing	Health and Social Care Alliance Scotland	
Improve the availability and accessibility of services for people living in rural areas across Teviot & Liddesdale and Hawick	Implementation of Integrated Health and Social Care Teams within the Teviot locality		2017-2019	Chief Officer, Scottish Borders Health and Social Care Partnership	
	What Matters Hubs	Operating weekly in Heart of Hawick and the first Tuesday of the month in Newcastleton		Teviot Social Work Team	What Matters Hubs established Heart of Hawick and Newcastleton. Consideration being given to establishing additional Hubs in TD9

Increase the availability of locally based rehabilitation services	Improve access to Allied Health Professionals and support staff to manage people's rehabilitation needs			Community & Primary Services, NHS Borders	Establishment of locality based integrated health and social care community mental health teams.
	Further development of reablement services provided by Third Sector partners			Chief Social Work Officer	
	Live Borders Health and Fitness Programme in Teviot including Active Aging		Ongoing	Live Borders	
Increase the range of care and supporting options across the locality to enable people to remain in their own homes and communities	WorkFLEX	Workforce management platform which manages communication between relief/casual staff and SBC. Staff can self serve, review and accept or decline job offers and update their availability	Pilot until June 2020	Health and Social Care Partnership	System is operational
	Re-modelling of Deanfield Care Home	Develop a model of residential care and support for older people in a homely setting with associated infrastructure providing services such as shops, restaurants and common spaces available to residents and the wider community		SBC	Approval September 2019 to invest £2.8m of capital to remodel Deanfield



	Assisting Equipment purchasing by provision of advice and guidance			Community Equipment Service	17 Satellite Equipment stores established across the Borders Automated equipment decontamination which allows faster turnaround of equipment.
	Develop out of hospital care model	Reshape AHP services to support "Out of hospital care model"		Primary & Community Services, NHS	Community event held in Hawick to introduce Buurtzorg pilot (neighbourhood care).
	Embed the Self Directed Support approach in the assessment and support planning management			Chief Social Work Officer	
	Development of community enablement services provided by our third sector.	Introduce community connection link workers		Chief Social Work Officer	A new centralised service matching requested for care at home provision with home care providers. Community connections approach piloted in Cheviot.

	Implementation of the Scottish Borders Mental Health Strategy	An implementation plan has been developed to deliver the objectives of the strategy		General Manager for Mental Health Services NHS Borders	
	Delivery of Healthy Living Network services in Burnfoot to address local priorities	A programme of activities responding to local need are being delivered	Ongoing	Joint Director of Public Health	
	Scottish Ambulance Service paramedics responding to urgent home calls from primary care patients – pilot project			Teviot Medical Practice	
	A Matching Unit is operational in Teviot matching requests for care at home provision with home care providers			Chief Social Work Officer	
Increase the range of housing options available across the locality	Delivery of the Strategic Housing Investment Plan 2018-2023	Increase availability of affordable housing including Extra Care Housing Development within Teviot 2021-2022	2018-2023	SBC	
	Local Housing Strategy 2017-2022 to address housing, care and support needs of older people		2017-2022	SBC	
Develop robust preventative services and early intervention for long term conditions	Community based pathways have been created for patients with Chronic Obstructive Pulmonary Disease			Director of Pharmacy, NHS Borders	
	Consult on and respond to the Scottish Government's			Integrated Joint Board SBC Social Work	In conjunction with Borders Carers

Improve support for unpaid carers- including young carers	Consultation on draft regulations				Centre a new draft Carers support plan has been tested.
	Joint development of a Carers Support Plan with partnership working to provide support to unpaid carers			Chief Officer, Scottish Borders Health and Social Care Partnership	
Increase the availability and accessibility of local activities and information, including grants available, to improve health and well-being	Red Cross directory of activities				
	What Matters Hubs	Operating weekly in Heart of Hawick and the first Tuesday of the month in Newcastleton		SBC	Good response in both communities. Hubs may be extend to other outlying areas of TD9 if there is capacity
	Installation of an outdoor gym in the grounds of Drumlanrig Primary School	Gym will be open to both children and adults during weekdays and weekends	2019/20	Friends of Drumlanrig School	First phase of a planned three phase project
	Hawick Trishaw Project	The two trishaws purchased will be used by volunteer 'pilots' to cycle people with low mobility around Wilton Lodge Park		Friends of Wilton Lodge Park	Funding secured for two bikes; one bike has been purchased and is operating
	Healthy Hawick Newsletter	Partner organisations submit health and well-being information for the newsletter which is co-ordinated and distributed by NHS Borders Health Improvement service	Published quarterly	NHS Borders Health Improvements	



Theme: Quality of Life					
Priority	Planned Activity	How will the activity be delivered?	Project timeline	Who is the project lead?	Progress
<b>Improve communication of activities and services available in the locality and make it easier for groups to share their news</b>		Information of activities and groups to be shared via <ul style="list-style-type: none"> <li>• Red Cross directory of activities in the Teviot &amp; Liddesdale Area</li> <li>• What Matters Hubs taking place in Hawick and Newcastleton</li> <li>• Local social media sites such as Burnfoot Community Futures and Hawick CLD</li> <li>• Healthy Hawick Newsletter</li> <li>• Learning Community Partnership monthly bulletin</li> </ul>	Ongoing	Individual organisation	
Provide activities and learning opportunities which respond to the needs of children and young people with an emphasis on	Borders Blue Zone scheme	A range of activities for young people delivered at Teviotdale Leisure Centre of Friday evenings	6 months with a view to extending the project	Police Scotland and Live Borders	Launched 06.12.19
	SBC Community Learning and Development learning programmes for early	The Adult Learning and Youth Learning team will deliver a range of	Ongoing	SBC Community Learning and Development	

early intervention and education	years, children and young people	programmes and initiatives based on identified need			
	Burnfoot Community Futures After School and Holiday Care Programme			Burnfoot Community Futures Board	
	Burnfoot Community Futures Service Review and redevelopment of priorities 2020-2023	Production of a three year plan		Burnfoot Community Futures Board	
	Young Teries Future Champions Award – grants of up to £1,000	Awards will be administered by Future Hawick	Closing date for applications 31.01.20		Fund open
Have a clearer understanding of what levels of anti-social behaviour exist and how services can efficiently promote community safety	Tackle crime through the Community Action Team	CAT quarterly impact report details actions carried out and impact of actions in the Locality		Police Scotland	Second CAT established 2019 following success of the first CAT
	Safer Communities Safer Scotland booklet	Communities can suggest topics to Safer Communities for inclusion in future plans  Monthly Core Group meetings are held by SBC's Anti-Social Behaviour Unit to consider interventions that can be used to reduce instances of anti-social behaviour.		SBC Safer Communities	

Ensure leisure and culture services are accessible in rural and urban areas and are responsive to the needs of local users	Live Borders Strategy 2018-2023	Expand levels of participation, including having universal membership card and developing services where there is significant need	2018-2023	Live Borders	
Encourage people to look after their local area and take pride in where they live	Community Council activities and initiatives	An increase in the number of people volunteering is needed to help deliver local plans and objectives	Ongoing	Individual Community Councils	

Theme: Environment and Place					
Priority	Planned Activity	How will the activity be delivered?	Project timeline	Who is the project lead?	Progress
<b>Regenerate Hawick town centre and villages</b>	Hawick Conservation Area Regeneration Scheme (CARS)	Restoration of historic Hawick town centre buildings including education and training opportunities	2019-2024	SBC Economic Development	Six priority building projects have been identified
	Shopfront and property improvement grant schemes	£40k has been allocated to Hawick to improve shopfronts and property		Future Hawick/CARS	
	Property related engagement event	Events are being delivered across the Borders, including Hawick, to work with communities to establish how services and properties can be reconfigured in each area.	2019/20 – 2020/21	SBC Assets and Infrastructure	Events have been held in Jedburgh, Earlston and Eyemouth to date
<b>Use vacant land and empty buildings for housing and business opportunities</b>	Creation of a business incubator space in Hawick for local businesses	A hub and business space will be built to accommodate up to 17 small and start up companies	2020	SBC Economic Development	
	Conversion of Peter Scott mill into retirement flats	Phase 1 – 10 luxury 2 bedroom retirement apartments will be built Phase 2 – an additional 40 apartments will be created	Estimated 15 months – completion date of early 2021	Maramar Holdings	Demolition work has started
	Local Development Plan 2 will bring together the anticipated needs for		March 2020	SBC Regulatory Services	Main Issues report has been compiled which gathers views on Housing,



	<p>each respective area, this will drive development.</p> <p>Area partnerships will be consulted on the Draft plan.</p>				transport, industry, and public services.
<b>A long term plan for environmentally friendly, sustainable housing and industrial building development and an increase in renewable energy projects</b>	SBC Affordable warmth and home energy efficiency strategy 2019-23 actions	Home Energy Efficiency Programmes designed to improve energy efficiency of properties who meet the programme criteria		Changeworks and Scottish Government	Householders in Newcastleton have recently benefited from the Home Energy Efficiency scheme
	Bio-diversity Strategy Low Carbon Economic Strategy 2023	Continued roll-out and promotion of Home Energy Efficiency Programme (HEEP). Development of Community Food Growing Strategy			ECO Schools Programme  Community Food Growing Strategy
<b>Increase affordable and specialist homes to meet need in the locality</b>	Extra Care Housing development	Proposed that 30 extra care homes to be built in Hawick	2020/21	SBC Housing	The Local Housing Strategy 2017-22 sets out a vision for the supply, quality and availability of housing in the local area. The LHS is the key planning document, providing a framework of action, investment and partnership-

					working to deliver these local priorities.
<b>Improve pathways around the locality to improve connectivity</b>					
<b>Extension of the Borders Railway</b>	Cross border feasibility assessment for extending Borders Railway	Governments in Holyrood and Westminster have pledged to fund a feasibility study through a Borderlands Growth Deal funding package			An Onward to Carlisle Fund launch on justgiving to raise £10,000 to help support campaign activity



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## Teviot and Liddesdale Interim Community Fund 2019-20

Ring-fenced commitments

February 2020

### Community Council Commitments

	Value
Burnfoot	£990
Denholm and District	£630
Hawick	£1,780
Hobkirk	£630
Newcastleton and District	£630
Southdean	£540
Upper Liddesdale and Hermitage	£540
Upper Teviot and Borthwick	£630
<b>Total</b>	<b>£6,370</b>

### Local Festival Grants commitments

	Value	Awarded
Burnfoot	£2,750	£0
Hawick	£9,300	£0
Newcastleton	£500	£0
<b>Total</b>	<b>£12,550</b>	

### Roxburgh Federation of Village Halls includes

	Value
Appltreehall, Bedrule	
Cogsmill, Southdean	£4,729
Teviothead, Wilton Dean	

### Teviot and Liddesdale other sources of grant

Grant type	Available	Awarded	Remaining
SBC Small Schemes	£48,200	£26,346	21854
Common Good, Hawick	£50,000	£43,750	6250
SBC Enhancement Grant	£2,551	£0	0
SBC Welfare Grant	£2,668	£0	0

For information on grants available from SBC  
[www.scotborders.gov.uk/communitygrants](http://www.scotborders.gov.uk/communitygrants)  
**Email : [communitygrants@scotborders.gov.uk](mailto:communitygrants@scotborders.gov.uk)**

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## Teviot and Liddesdale Interim Community Fund 2019-20. Opening Fund £171,006

### Grant Applications awarded

Group name	Amount	Locality Plan theme
Burnfoot Community Council	£5,000.00	Environment and Place
Borders Green Team Enterprise	£4,948.20	Economy and Skills
Future Hawick	£588.00	Economy and Skills
Alchemy Arts	£9,925.00	Quality of Life
Hobkirk Community Council	£1,352.00	Environment and Place
<b>Total</b>	<b>£21,813.20</b>	

### To be decided at Area Partnership

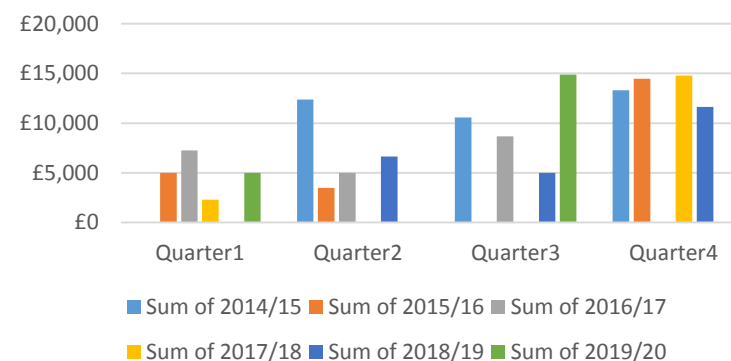
Group name	Amount	Locality Plan theme
Future Hawick	£5,166.00	Economy and Skills
<b>Total</b>	<b>£5,166.00</b>	

### Applications under assessment

Group name	Amount	Locality Plan theme
Southdean Hall	£1,935.00	Quality of Life
Town of a 1000 Trails	£10,000.00	Economy and Skills
<b>Total</b>	<b>£11,935.00</b>	

Outstanding amount available February 2020 £132,091

Teviot and Liddesdale



	Quarter1	Quarter2	Quarter3	Quarter4	Totals
Sum of 2014/15	£0	£12,372	£10,570	£13,315	£36,257
Sum of 2015/16	£5,000	£3,482	£0	£14,452	£22,934
Sum of 2016/17	£7,232	£5,000	£8,662	£0	£20,894
Sum of 2017/18	£2,286	£0	£0	£14,795	£17,081
Sum of 2018/19	£0	£6,632	£4,988	£11,625	£23,245
Sum of 2019/20	£5,000	£0	£14,873	£0	£19,873

for further information on Community Grants go to [www.scotborders.gov.uk/communitygrants](http://www.scotborders.gov.uk/communitygrants)

Email: [communitygrants@scotborders.gov.uk](mailto:communitygrants@scotborders.gov.uk)

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## 2019/2020 Community Fund: Interim Assessment Form

*Locality: Teviot & Liddesdale*

*Ref. No.: CF1920 T&L7*

*Organisation Name: Future Hawick*

*Funding Requested: £5,166*

ABOUT THE GROUP			
<b>Organisation Structure</b>	SCIO		
<b>Annual Accounts Balance</b>	£30,169		
<p>Are any funds ring-fenced, if so why &amp; how much?</p> <p>£28,214 of funding is ring-fenced:</p> <p>£3,771 for Hawick Regeneration            £20,518 for Hawick Action Plan            £1,928 for Town of the Horse            £1,997 for Hawick Welcome</p>			
<p>Has the applicant successfully applied for SBC funding within the last three years?</p> <p><input checked="" type="checkbox"/> <b>Yes</b>     <input type="checkbox"/> <b>No</b></p>			
<b>Fund</b>	<b>Financial Year</b>	<b>Amount (£)</b>	<b>What used for?</b>
Quality of Life	2018/19	£2,600	Hawick Welcome Hosts
	2017/18	£1,000	Made in Hawick feasibility study
	2016/17	£5,000	Made in Hawick feasibility study

ABOUT THE PROJECT	
<b>Project Brief</b>  <b>Project Start Date: DD/MM/YY</b>	<p>To fund printing of 6,000 promotional brochures and tickpad surveys which will be used by Hawick Welcome Hosts to promote Hawick and the surrounding area and evaluate visitor experience. Fund will also be used for a small contribution towards the costs of Hawick Welcome uniforms.</p> <p style="text-align: center;">Page 49</p> <p>May 2020</p>

Total Expenditure (£)		£5,740 (for this part of the project)	
Community Fund Request (£)		£5,166	
10% Match-funding		£574	
Any Other Contribution?		Future Hawick is in the process of raising additional funds to achieve full project costs.	
Other Funding Sources		Amount (£)	At what stage?
		£5,500	In progress
		£4,500	In progress
Community Fund Outcomes	<input type="checkbox"/> Communities have more access to better quality local services or activities <input type="checkbox"/> Communities have more access to a better quality environment <input checked="" type="checkbox"/> Communities have more pride in their community <input checked="" type="checkbox"/> Communities have more access to better quality advice and information <input type="checkbox"/> More local groups or services are better supported to recover from financial difficulty		

ASSESSMENT	
What need/demand has been evidenced for this project/activity?	<p>The Hawick Welcome Hosts initiative was established to promote the Hawick area to visitors and enhance the visitor experience. Last year an administrator and five Welcome Hosts helped welcome 5,100 visitors to the town between May and September with 6,000 free brochures being distributed throughout the Scottish Borders, Carlisle, Newcastle, Northumbria, Cumbria and Edinburgh.</p> <p>Feedback from visitors shows that many people are stopping in Hawick on their way to another destination and are unaware of what attractions and outlets there are in the town. The Welcome Hosts have played a role in encouraging people to explore the local area and in some cases, visitors have extended their stay once they have arrived in the town. Numbers of recorded visitors to the town in 2019 was up compared to 2018 figures.</p>
What benefits will be gained from the project/activity and how well does the project/activity meet the outcomes of the scheme?	<p>Feedback from visitors and local businesses is positive. The annual report for the project shows that visitors appreciate the information they can access through the Welcome Hosts service. The 60 page brochure advertises local businesses and promotes the history of the town, local walks and attractions and events. The town map included in the brochure has been particularly welcomed by visitors as a lack of signage in the town has been identified as an issue.</p> <p>The project meets the Teviot &amp; Liddesdale Area Partnership priority to 'continue the development of a strong tourist offer'.</p>

What support and involvement of the wider community is there for this project/activity?	Last year 56 businesses and 5 associate advertisers supported the scheme. However fundraising was down on the amount raised in 2018 due to difficulties encountered in staging a local concert. Community members are welcome to submit ideas on how the Welcome Hosts service can be improved.
What efforts have been made by the applicant to secure other sources of funding for the project/activity?	Fundraising and financial support from local businesses are in the process of being secured and will help cover the full costs of the Welcome Host initiative. For the Welcome Hosts to repeat the service they provided in 2019 these fundraising targets of £10,000 would need to be achieved in addition to securing Community Funds. If they are not met, the project would need to be adjusted and delivered on a reduced budget.
What happens at the end of the project/activity or when the funding is spent?	A report will be produced to detail what impact the project has had including visitor numbers, feedback from visitors as well as local businesses. The intention is to continue the Welcome Hosts project in the future.
Quotes received for items of expenditure	Yes
Have appropriate permissions been sought/granted?	N/A

### SBC OFFICER ASSESSMENT

The application meets the criteria of the community fund.

#### *Additional Terms and Conditions:*

Future Hawick will be requested to evaluate the impact of their project either on conclusion of their project or a year after receipt of their grant funding, whichever comes first. We recommend Future Hawick consider the following measures to help them evaluate impact:

- Where brochures were distributed and where visitors have travelled from
- Number of visitors to the town who engage with the Welcome Hosts
- Feedback from service users on content of brochures via the survey
- What Future Hawick's plans are for future funding
- How many businesses supported the initiative and their feedback on impact of the service
- Use of the SBC logo in promotional materials

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## Scottish Borders Council Participation Requests Annual Report 2018/19

Participation request – summary information						
Community participation body	Description of participation request	Validation date	Outcome	Date Outcome Improvement Process started	Was there a change to the public service	Summary of change to public service
Eyemouth & District Community Trust	Improve community participation in the economic regeneration of Eyemouth.	10/05/18	Agreed	15/08/18	Process ongoing	
Eyemouth Community Council	Improve community participation in the economic regeneration of Eyemouth.	03/08/18	Agreed	15/08/18	Process ongoing	
Eyemouth Community Council	Maintenance of grassed areas in Eyemouth	10/01/19	Agreed	25/02/19	Process ongoing	
Selkirk Regeneration Company	Improve administration of Selkirk Common Good Fund	21/02/19	Refused			
Scottish Borders Community Councils' Network	Improve the outcome of the Localities Bid Fund selection process, to ensure that all worthwhile applications are taken forward to the public vote and participation is embedded throughout the process	01/03/19	Refused			

Summary Information	
Reporting period – start	01/04/18
Reporting period - end	31/03/19
Total number of participation requests received	5
Number agreed	3
Number refused	2
Number of participation requests resulting in a change to the public service	Processes ongoing

## Summary Information for Annual Report

Reporting period - start	01/04/2018
Reporting period - end	31/03/2019
Total number of asset transfer requests received	7
Number agreed	3
Number refused	0
Number resulting in:	
a transfer of ownership of land to a community transfer body	0
a lease of land to such a body	3
rights in respect of land being conferred on such a body	0
Number of appeals under section 85 relating to such requests made to the relevant authority:	
Allowed	0
Dismissed	0
Resulted in any part of the decision of the authority being varied or reversed	0
In relation to a decision of the relevant authority reviewed under section 86 or 87, the number of such decisions that have been:	
Confirmed	0
Modified	0
Substituted by a different decision	0
Total Area Transferred (ha)	0

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